

Safe for **Anyone** Living in **Lancashire**



The helpline is available for anyone who lives in West Lancashire, Chorley, South Ribble, Rossendale, Hyndburn, Burnley, Pendle, Ribble Valley, Preston, Wyre, Fylde or Lancashire.



emilydavisoncentre.com



info@harvoutreach.org.uk



0330 1 34 34 34



In partnership with:



Safe for **A.L.L.**

Safe for **Anyone** Living
in **Lancashire**



**Anonymous, confidential &
free.**

0330 1 34 34 34

Completely anonymous
Domestic Abuse advice line
for Lancashire by The Emily
Davison Centre.

The Helpline

The helpline will offer advice whilst remaining entirely anonymous. Callers will be professionally informed about the options available to them, and in return, no personal details will be taken at all. The service will be able to signpost you to relevant specialist services if you wish to receive further support, as well as explain what will happen if you do reach out to these organisations.

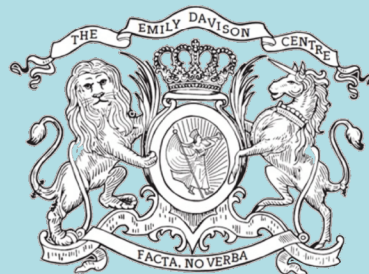


However, one of the main functions of the service is just to listen. The helpline staff will never tell you what to do; only empower you to make your own decisions. You will be able to learn your rights, your options, tips on personal safety as well as signpost to any legal advice that you may need and general holistic advice.

Who are we?

Based in Accrington, the Emily Davison Centre provides specialist one-to-one support by qualified and experienced experts, many with decades of experience. Originally an EAWG (Ending Violence Against Women and Girls) hub, the centre is able to help people from any gender, including those from the transgender community too.

Within the building are a number of organisations, from housing specialists to counsellors as well as a children's team, all specialising in domestic violence. Unlike the existing services, the helpline will offer holistic advice without taking any details from the caller, meaning that the helpline workers will not be able to refer the caller to any other services without explicit permission.



Opening Hours

The helpline is open:

Monday-Friday

10.00am - 2.00pm

If calls are made outside of these hours, they will be responded to as soon as possible.

Alternatively, if you would like to speak to a worker outside of these hours, please let them know and they may be able to arrange to speak with you at a different time, outside of the helpline hours.

Safety Note

The helpline number will show up in clients' call history on a mobile, so it is advised that clients who do not feel safe delete it after their call. If they are concerned about this, helpline workers urge clients to discuss this with them.

Emergency advice is available via the helpline but if you are in immediate danger, call 999.